A. Offer Details

- 1. Offer: 10% cash-back upto Rs.25 on min recharge of Rs.50.
- 2. Promo Code :- PMJDY
- 3. Validity Period : 15th August 2019 to 14th September 2019

B. Redemption Process

- 1) Visit https://paytm.com or paytm app
- 2) Select mobile prepaid recharge in the category
- 3) Enter the mobile no and amount to proceed.
- 4) Apply **Promo code :- PMJDY** and proceed to pay.

C. Escalation Matrix

***In case of any offer related queries kindly contact:

Level 1: Paytm

E-Mail: care@paytm.com

Customers can raise the Query on <u>care@paytm.com</u> or can raise a query from the App Help center also.

Terms & Conditions

- 1. Cash-back to be credited for users who pay via Rupay cards issued under PMJDY scheme.
- 2. Offer applicable to the customers who have not transacted using RuPay PMJDY Card on Paytm platform in last 90 Days.
- 3. If you have not completed your KYC or have breached your monthly wallet limit, you will receive Goldback (inclusive of 3% GST)
- 4. Valid only on mobile prepaid recharge only
- 5. User can use this code only once
- 6. Please make sure to apply the promocode before clicking on "proceed to pay"
- 7. Cashback will be credited within 24 hours of successful transaction
- 8. This cash back offer is being extended by One97 Communications Limited for using your Paytm Wallet. Paytm Wallet can be used for all transactions including shopping, recharges, utility bill payments, movie tickets, travel bookings and payments at stores accepting Paytm as a payment mode
- 9. If you have not completed your KYC, you will receive Goldback (inclusive of 3% GST)